



**Amarr Hardware Warranty  
for  
RELIABILT Wood Composite Garage Door Sections made by JELD-WEN  
General Information**

Amarr Garage Doors warrants to the original purchaser that if any part or hardware (excluding exterior decorative hardware) supplied by Amarr for ReliaBilt wood composite garage doors made by JELD-WEN is defective in material or workmanship, we will repair or replace it for (3) three-years from the date of purchase. The three-year hardware warranty applies to standard lift and **low headroom applications only (not to high-lift or vertical lift) and only when utilizing 15", 20" or 32" radius track.** This warranty extends to normal usage, when the door has been installed and maintained in accordance with manufacturer's instructions.

These warranties are for single-family residential installations of Amarr hardware on ReliaBilt wood composite sections made by JELD-WEN. They do not apply to commercial, industrial, or non-residential uses. For residential condominium or similar multi-family housing, the warranty will extend from the date of purchase by the original purchaser for the time period specified on the reverse of this form.

**These warranties extend to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions.** The warranties do not apply to any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance **as defined by manufacturer's maintenance and installation instructions**, improper installation or handling, acts of God, fire, hail, flood, alterations and/or additions to door or atmospheric conditions, including, but not limited to: (1) areas subject to excessive salt atmosphere, (2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and (3) areas subject to water runoff from lead, copper, or galvanic metal flashing.

If within the applicable warranty period, the hardware warranted is found to be defective upon inspection by authorized Amarr personnel, Amarr agrees to repair or replace, at Amarr's option, the defective hardware. Proof of purchase is required. Any charges for freight or removal installation shall be the responsibility of the original purchaser. REPAIR OR REPLACEMENT OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately in writing at the address listed below. Please send a complete description and photograph of the problem. Response may take up to two weeks from receipt of warranty claim. Whereupon, at its discretion, Amarr may instruct the purchaser to return the specified door section or part(s) thereof to the nearest Amarr facility, shipping prepaid.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY ARE EXPRESSLY EXCLUDED AND DISCLAIMED. (Note: some states restrict such limitations; so this limitation may not apply to you).

**KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT**

**Amarr Service Center  
3800 Greenway Circle  
Lawrence, KS 66046**

Name of Installation Company \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_